

CRESTLINE-LAKE ARROWHEAD WATER AGENCY

A Public Agency
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February 13, 2014

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DROUGHT 2014

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Dear Customer:

As you are probably aware, the current drought situation is severe statewide. The Governor has requested a voluntary reduction in water use of 20%. The Crestline-Lake Arrowhead Water Agency (the Agency) has been notified that our allocation of State Water Project water has been decreased to a zero allocation. This is something that the Agency has not experienced in the past; however, it is something that the Agency has tried to plan for. The Agency's primary source of supply is surface water from Silverwood Lake, which is part of the East Branch of the California State Water Project (SWP); however, the Agency does have some carry-over water which may be available to address the needs of Agency customers this year. The Agency also has water exchange agreements with other local State Water Contractors, which may or may not be available for use by the Agency this year. We are still trying to work through the process and understand what this unusual circumstance will mean to the Agency.

We believe that our customers will act responsibly and conserve water. If the severe drought continues, the Agency's Board of Directors may have to declare an emergency water shortage and reactivate the penalty phase of the water conservation program. This has not been done since 1991. In the event an emergency is declared, there will be penalties for using more water than allowed. It is for this reason that we urge you to conserve water using the methods listed below. Enclosed is a listing of simple ways to save water. You can also find additional information on the drought and water saving tips on the Agency's website (www.clawa.org) and at www.saveourH2O.org.

At all times, and **especially in times of drought and water shortage**, the Agency urges our customers to avoid running water into streets or gutters; washing automobiles or equipment with running water; washing down buildings, walks, driveways or streets; sprinkling for dust control; water displays or ornamental water use (fountains, ponds, etc.) except when using reclaimed or recycled water; dripping faucets, or other leaks, or unattended or excessively running hoses; and watering lawns, parks, playgrounds or ball fields more than twice per week, and only between the hours of 9:00 p.m. and 3 a.m. (unless a prohibition against watering is issued). Use of drought tolerant and native plants is also suggested. A listing of these plants can be found on the Agency's website (www.clawa.org); you may also want to contact your local nursery for suggestions. You can also conserve water by shortening showers; turning off water while brushing teeth and shaving; fixing leaking toilets and faucets; and adjusting sprinklers to eliminate water overspray.

The Agency is monitoring the current drought situation continuously. We will be sure to keep you informed. We appreciate your help in conserving our water resources.

THE CRESTLINE-LAKE ARROWHEAD WATER AGENCY